

WHAT'S INSIDE:



**Silver Linings**  
Even during a pandemic, we recognize the silver linings in the Covid-19 cloud  
**PAGES 2 & 3**



**Generosity Abounds**  
Contributions in all forms are considered blessing by CMM  
**PAGES 4 - 6**



Meet the Staff  
**PAGE 8**



**Delivering quality preventative and urgent care via a well-equipped mobile unit to people in need throughout the Mountain Empire regardless of race, creed, color, sex, religious affiliation, or ability to pay.**

Big Cat II



# Crossroads Cat Tracks



ISSUE NO. 28  
WINTER  
2020-2021

## Crossroads Medical Mission Rising to the Pandemic Pivot Canceled only one clinic in 2020!



“

**From March through December, we felt as if we had a protective bubble around the Mission.**

”

## NOTHING THE SAME Everything the same

While our patients continued to require care for their chronic illnesses and urgent care needs, COVID-19 took the forefront of everyone's attention. Infectious Disease (COVID-19) Preparedness and Response Plans were drawn up. Personal Protective Equipment (PPE) was ordered and worn to keep all safe. Extra safety precautions became the norm while we did our best to keep the staff safe, the volunteers safe and the patients safe. Fear permeated the everyday activities of all. "Yet," marvels Cindy Rockett, Executive Director, "from March until December, we felt as if we had a protective bubble around the Mission."

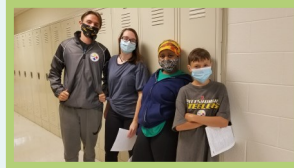
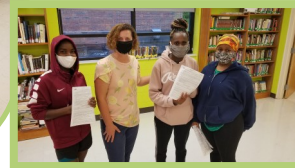




# SILVER LININGS IN COVID CLOUD

## Mountain Mission School

Cautiously, Crossroads staff members and a limited number of volunteers made two trips to Mountain Mission School this year. In July and December, we provided approximately 100 sports physicals to students. Our trips looked very different this year. As always, our MMS days were two of our favorite days of the year!



## Stay Home Event Huge Success!

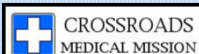
Just What the Doctor Ordered 2020

Quarantine Style

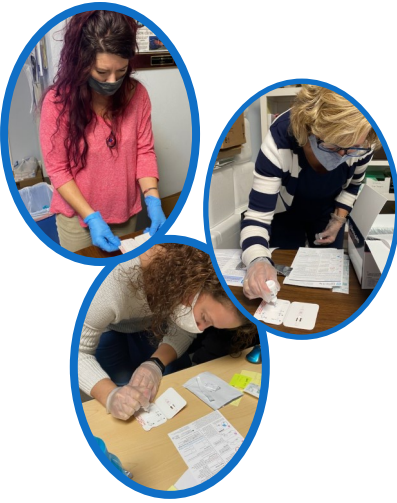


Friday, Nov. 6, 2020 was our scheduled event

**Rx** Now it's up to you how you will spend the evening!  
Maybe you will....  
Party in your PJs—YOU choose what you wear  
Party eating Popcorn—YOU choose what you eat  
Party working a Puzzle—YOU choose your activity  
Party with Pandora—YOU choose your music  
Party in your Pool—YOU choose where you celebrate  
But, most importantly, we hope you'll celebrate the work of CMM by providing a gift!



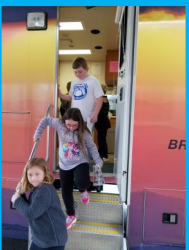
## Named Health Care Heroes BY THE BUSINESS JOURNAL OF TRICITIES



## COVID-19 Test

Partnering with the Virginia Association of Free and Charitable Clinics and the Virginia Department of Health, Crossroads Medical Mission provides COVID-19 antigen tests. Patients receive the test results 15 minutes after being tested!

## Kids and Crossroads

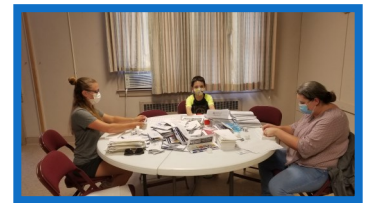


Career Day at Valley Institute—the next day, Virginia closed down!

Reagan Hull sews facemasks for Crossroads Medical Mission staff and patients.



Nate and Reagan Faust help at Mountain Mission School.

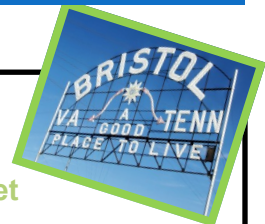


## SW Virginia Legal Aid Assists with Outreach Mailing

Read Veronica's story in our next newsletter. It is worth the wait!



## Health Care Safety Net Funding



Crossroads Medical Mission is funded under a Grant Contract with the State of Tennessee. Crossroads Medical Mission is funded under Safety Net Health Care funding through the Commonwealth of Virginia. We are grateful for the support from the states we serve.



# Generous Supporters

## Wallace Imports of Bristol

Even during the pandemic, Wallace Imports of Bristol supports Crossroads Medical Mission through Subaru's Share the Love. Thank you for such a generous display of community support...



## Speedway Children's Charities

The format was different than the past, but the generosity of Speedway Children's Charities remained the same! Riding the track made Night of Smiles especially fun!



## Washington County, VA Career and Tech Center

The Career and Tech Center sorted through storage closets and supply areas for PPE to help Crossroads.



## Last \$13.00 What will I do?

Her life was never easy but this year was especially challenging. Crossroads' long-time patient, Janie, lost her job. Her husband was diagnosed with dementia. She is raising her 5 year-old grandchild during the pandemic with the added educational challenges that brings – not knowing week to week what will be scheduled or if internet service will be an issue.

Janie's list of illnesses is lengthy and many of her conditions cause pain, discomfort

and difficulty breathing. Janie does her best to cling to a positive attitude. She is especially filled with joy because she is a new Christian.

With her last \$13 dollars in her pocket, Janie headed to the grocery store. She knew she couldn't purchase much, but that was all she had. Walking toward the store, Janie noticed a dirty and disheveled man crouched on the curb. Janie felt God calling her to give her money to the homeless man. She walked with uncertainty to him and handed him her \$13. Her last bit of money.

What was she going to do? She not only needed groceries, but she needed gasoline. In a daze, she walked into the grocery store to sort out her next step. She prayed and prayed for an answer and as she walked and prayed, a woman walked up to her and handed her a \$100 bill saying, "God told me I needed to give this to you."

What is God calling you to do today?

“ God told me to give this to you. ”



## 9 PARTNERSHIP SITES 5 Localities

### BRISTOL, TN/VA

**Bristol Faith in Action** 276-466-8292  
Visiting on the second Wednesdays  
1534 Euclid Ave., Bristol, VA

**Haven of Rest** 423-968-2011  
Visiting on the first & third Wednesdays  
624 Anderson St. Chapel Bristol, TN

**Reynolds Memorial UMC** 276-669-1134  
Visiting on the fourth Wednesdays  
327 W. Mary St., Bristol, VA

**State Street UMC** 276-466-1600  
**By appointment only**  
Second & Fourth Tuesday evenings  
300 Valley Dr., Bristol, VA

**SULLIVAN COUNTY, TN**  
**Celebration Church** 423-323-3969  
Visiting the third Thursdays  
429 Shipley Ferry Rd., Blountville, TN

**First Broad St. UMC** 423-732-0212  
Visiting the second Thursdays  
Broad & Charlemont, Kingsport, TN

**WASHINGTON COUNTY, VA**  
**Faith in Action of Abingdon** 276-628-4813  
Visiting on the first four Tuesdays  
Most third Tuesday evenings by appointment  
Hillman Hwy and Hwy 11, Abingdon

**RUSSELL COUNTY, VA**  
**Lebanon Baptist Church** 276-889-1015  
Visiting on the fourth Thursdays  
182 W. Main St., Lebanon

**JOHNSON COUNTY, TN**  
**St. Anthony Catholic Church** 423-727-5156  
Visiting on the first Thursdays  
833 W. Main St., Mountain City, TN

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2  
3  
4  
5

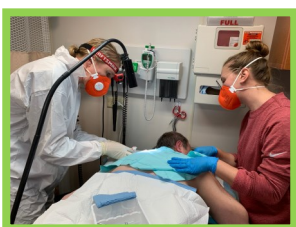
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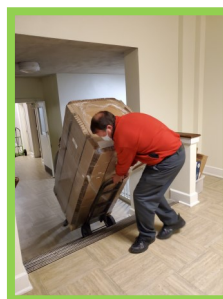
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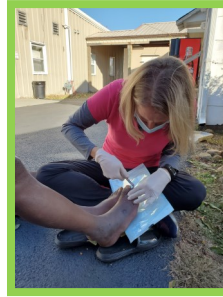
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Special thanks to the families who designated memorials for their loved ones to Crossroads Medical Mission.  
If we have missed a name or included a name and you prefer we do not acknowledge your contribution, please accept our apologies and let us know.

**To Donate**

Send a text to  
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With message  
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## 2019-2020 Memorials and Honoraria

### Memorial gifts were received in 2019-2020 in loving memory of:

Cora Everett Anderson, Faye Avirett, Matthew Bailey, Dr. William P. Bass, Mick La Bounty, Margaret Buchanan, Charles F. and Dorothy H. Bullock, John Campbell, Evelyn Cannon, Bob Cirotta, Darcie Cirotta, Nina Belle Crane, Elton Derden, Dr. and Mrs. Julian Q. Early, J.Q. Early, Jr., "Tall" Bob Ellis, Ernestine Evans, William H. Ferrier, Barb Fiala, Dot and Bob Fleming, Wilma Boothe Fletcher, Friends, Jane Sayre Godsey, Ellen Godsey, Sharon Goodpasture, Evelyn Gordon, Larry & Louise Gray, Nathan C. Hall, Betty Lou Young Henderson, Mark Herzog, Mrs. Champe Summerson Hyatt, Donald Johnson, Gene Johnson, Nancy King, Shirley C. King, Dr. Joseph Henry Kurre, Jr., Bill Ray Lester, John McGinnis, Donald Munson, Virgil Noonkester, Mary Belle Petty, Julia Raniero, George Roark, Ronald Rockett, Tom Schwob, Jane L. Sheffey, Joelle Stitsinger, Mr. Bill Thomas, Mrs. Diane Thomas, Ed VanHoy, Walt Vernon, Mrs. Merle Musser Warren, Adie White, Oscar "Junior" Widner, Charles Kenneth Widner, Dale Willis, Greg Wilson, Reda Witt, William "Billy" Wygal, Zeke Zirkle

### Gifts were received in 2019-2020 in honor of the following:

Anne Bajot, Ronda Baker, Joe Biden, Nancy and Paul Blaney, Joyce Brogden, Bill and Jane Clarke, Alfred Cole, Sally Currie, Paul and Jaymie Derden, Erin Faust, Betty R. Hall, Jessica Herman, Katie Johnson, Ruth Keller, Eva Leonard, George and Carter MacBain, Lang and Rachel MacBain, Tess Mosely, Jeff Merrill, Buddy and Karen Norris, First Responders, The Rockett Family, Bethany and Jake Sandefur, Nan Schwob's 95th Birthday, Dr Tim Schwob, Ms. Jane G. Shore, Mr. and Mrs. Lans Slack, Leni Smith, Mary Smith, Dr David Thompson, Peggy VanHoy, George VanHoy, Gregory P. Wilson, Jon H Wygal, Medical Bus Workers & Front line workers



# 2020—We Made It! You Made this Happen! Crossroads Medical Mission



1704

Medical Visits Provided



54

Specialty Visits



677

Unique Patients Served



75

Diabetes Consultations



9

Recurring Clinic Locations



79

Mountain Mission Physicals



169

Clinics Scheduled



98%

Under 200% Poverty Level



9 on Staff

1 Full-time, 8 Part-time



94%

Uninsured/Under-insured



56

On-Site Volunteers



\$684,709

2933 Medications Provided



1800

Volunteer Hours



\$351,868

7727 Lab Work Ups



\$Priceless

Value of Volunteer Hours



\$3.00 R.O.I.

Care for every dollar

## \$1,375,000 Value of Services

Provided at no charge to patients with \$418,912 of expenditures



Updated 1/29/21

A mobile medical clinic and Christian mission providing free healthcare to the medically uninsured and underserved.



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Bristol, VA 24209-6852

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Fax: 276-466-2800  
[www.crossroadsmedicalmission.org](http://www.crossroadsmedicalmission.org)

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## meet the staff

*Paul Derden, MD*  
*Jessica Herman, FNP*  
*Katie Johnson, FNP*  
*Tim Schwob, MD*  
*Tess Moseley, Exec. Assistant*  
*Ronda Baker, Outreach and Admin.*  
*Erin Faust, Special Agent*  
*Cindy Rockett, Executive Director*  
*Bobbie Rose, Pandemic Assistant*

*And you will serve the Lord  
your God, and I will bless  
your bread and your  
water; and I will take  
sickness away from the  
midst of you.*

*Exodus 23:25*



Their \$1,000 contribution to Crossroads really cost them only \$350 after the NAP credit!

## NAP TAX CREDITS Lower your VA taxes

Neighborhood Assistance Tax Credit Program - A smart way to lower your Virginia taxes while supporting Crossroads Medical Mission! CMM has been awarded a *limited number* of NAP credits to distribute to donors as a thank-you for their support on gifts of \$1,000 or more. If you are interested in receiving a credit for Virginia state tax, valued at 65% of your donation to Crossroads Medical Mission, call the office for more details. 276.466.1600